



*Office of the City Manager
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June 11, 2018

Request for Results Community-Quality of Life Well Being

The City is looking for qualified entities to propose services that address and follow the City's goals on community well-being, security, and stability of residents.

The City is looking for proposals that address the above service goals. Specifically, we are looking for innovative approaches to accomplish the goals that are laid out in this document. Traditionally, the City has designated a set amount of money to be available to outside agencies to provide services to our residents. This approach asks those agencies to submit a proposal to provide a specific service with measurable goals and outcomes. The City will accept proposals that address only part of the attached requested services or proposals that address all areas. Proposals are due August 1, 2018 by 5:00 p.m. All proposals should be submitted to the office of the City Manager and should clearly state on the cover sheet that they are in response to the Community-Quality of Life-Well Being request for results. Term of service will be from January 1, 2019 to December 31, 2019. Those items listed as Measurable Results are how the proposals will be evaluated and held accountable. The respondent is responsible to articulate how they will gather the required information for the measurable outcomes below. If surveys are to be used copies need to be submitted to the City as backup. The City reserves the right to accept or reject any and all proposals.

Results

Area 1: Food Security

- Services for City of Alamosa residents for meals served or food provided.
 - Measure 1: Provide services that increase resident's access to food.
 - Nutrition
 - Measurable result—total number of unique clients served
 - Measurable result—number of meals provided to residents of the city who have lived here more than 3 months.
 - Other measurable outcomes as appropriate
- Functional needs—shelter i.e. eviction prevention programs, clothing, emergency housing etc.

- Measurable Outcomes
 - Number of clients served
 - Ratio of funds leveraged from other sources
 - Success rates (i.e. client still in home 6 months after intervention) as a percent of total clients served
 - List showing outcomes for each client served after 6 months
- Community Outreach—services such as counseling, outreach etc. Proposal should include a narrative describing the population to be served
 - Measurable outcomes
 - Clients served
 - Success rate measured over time. Percentage of clients whose situation has improved vs. those who have not.
 - List showing outcomes for each client served after 6 months.
- Veteran Services—services provided in conjunction with or to fill a void from other service providers. Services offered in place of other established services will not be considered. Proposal should articulate why this service is necessary and where the gaps in other services are. Veterans are eligible cliental for any of the above service segments. Proposals outside of the areas listed above for veterans will be considered. Proposals should include suggested measurable outcomes. Council retains discretion on accepting such proposals.

All questions regarding this request for results should be directed to the office of the City Manager. Proposals can be submitted via email to dcordova@ci.alamosa.co.us or via hard copy to 300 Hunt Avenue, Alamosa CO 81101. No faxes will be accepted.